

210 Hamptons Grove NW, Calgary AB, ph: 403-547-4742

19 August 2011

Dear Brad

We'd like to thank you and your team at Supreme Roofing Solutions (SRS) for a job well done. Our new roof with Kasselwood shakes looks great. We've already had a number of passersby complement the beauty of the roof and inquire about your business and the product.

Our untreated pine shake roof was coming to the end of its life after just 16 years and we needed to find a suitable replacement. At one time this type of roof was considered to be good for 25 years or more however we found that many shakes were curling, breaking apart and turning black just as noted in the many media articles. We even had magpies and crows pecking away at the shakes, obviously enjoying the haven in our rotting roof.

We spent a few years looking into many roofing alternatives and decided on a metal roof with Kasselwood for a number of reasons. Our criteria included durability, reliability, fire rating, appearance, environmental friendliness and lifecycle costs. The lowest initial cost alternatives were asphalt shingles and wood shakes, either cedar or repairs using pine shakes. Our community doesn't approve of asphalt shakes and the thought of collecting rain water for garden plants contaminated with oil-based products in our rain barrels wasn't appealing. After our experience with a shake roof, we would not have another one put on. In addition, we were concerned about the flammability of a wood roof – certainly here in Calgary there have been a number of house fires and the close proximity of the buildings allowed the fires to spread easily from house to house.

We looked into other alternatives as well. There were many companies promoting light weight concrete tile roofs, however we had several concerns about this alternative – the extra weight of the roof and the need to professionally assess our house structure for suitability to carry the weight, how well the concrete would hold up over the years with the freeze-thaw cycles and the maintenance costs needed over time. We've also noticed how much birds like to nest around these roofs. All of these factors made this an unsuitable alternative. Other alternatives such as recycled tire products, vinyl products and aluminum products were also considered but we had concerns with them as well.

We finally decided that a Kasselwood metal roof would be best for our needs –it is fire-resistant (class A rated), strong (rated to withstand 120 mph winds), lightweight (it will not over stress the house structure), durable (rated for large hail), has a long-life based on the product's performance for many years in the USA, and is backed by a lifetime warranty. We've already experienced a few hail storms and found the roof to be fairly quiet, and the inside house temperature is a bit cooler in the heat of day under full sun.

Product attributes are certainly important, and so is the quality of the installation. We were very impressed with the installation process. We were promised that the installation would occur within 30 days of when we signed the contract, and that did happen. The installation started on a Thursday and

was complete by the following Tuesday. This meant that we only had materials on our lawn and a dumpster in our driveway for six days – far fewer than what we witnessed at our neighbours who chose other roofing companies. The installers were very courteous and cleaned up at the end of each work day, so we didn't have to pick our way around nails, broken shakes, cut roofing pieces and general debris. When the job was done, it was done – we didn't have to go around and clean up after them.

We think the Kasselwood product installed by SRS is the best decision we could make for our roofing solution. It is a great product at a reasonable price when considering all our criteria. It looks beautiful and has drawn a number of compliments. We would definitely recommend Kasselwood and SRS to anyone seeking a value-added roof for their home.

Sincerely,

Edie Jubenville & Mike Jubenville, PEng.